



Delivery Manager

NovuHealth is a member engagement and behavior change technology and services company partnering with health plans to improve performance by driving high-value behaviors with targeted members. We combine behavioral analytics, data science, personalized communications and incentives to help health plans influence member actions with their most challenging members. Delivered in a more efficient and effective manner than traditional rewards programs, our solutions are designed to optimize a health plan's quality, risk and member engagement. NovuHealth works with health care's most innovative leaders and delivers an empowering, influential and connected experience anywhere a member chooses to engage.

We're a growing, creative team on a mission to create educated, active and accountable consumers of the health care system. We have a diverse team of health care marketers, technologists, scientists and entrepreneurs devoted to solving real world health care problems. We're looking for driven, smart, creative and fun candidates who share our passion for optimizing the intersection of consumer engagement, technology and innovation.

Position Summary:

NovuHealth is looking for a smart, engaging, fun, experienced Delivery Manager with 3 years of experience who wants to work with a top-notch team, and is willing to do whatever it takes to get the job done well. This person should both think and act strategically and will hit the ground running, contributing to the team immediately. Central to this position is cross-functional project management experience across technical, business and operations (print and digital) teams to efficiently move projects from ideation through delivery. This position will elicit scope from new client opportunities and act as a conduit between clients and other parts of the NovuHealth organization regarding effort, timing and cost.

Responsibilities:

- Deliver client projects on time by managing scope, time and costs
- Manage expectations of both internal stakeholders and external clients
- Communicate with excellence across all levels of the organization and with clients
- Create and manage project plans that focus on organizational risks, dependencies, capacity planning and actionable tasks
- Multitask between projects with shifting priorities
- Partner with internal Product Owners and Operations and Marketing teams to work through scheduling, issues, and analysis
- Assist with defining and creating project management tools and processes to be implemented and followed by the organization

5401 Gamble Drive, Suite 300 Minneapolis, MN 55416

www.novu.com



Must-Have Qualifications:

- Self-motivated leader and problem solver who is comfortable working both independently and collaboratively
- Experience with collecting and communicating scope from complex and/or ambiguous opportunities
- Comfortable with change and rapid iterations
- 3 years of project management or related client delivery experience
- Excellent presentation and meeting management skills
- Excellent editing skills and eye for detail
- Experience with complex project schedule creation and management
- Ability to synthesize technical, design and creative feedback for a wide-range of audiences

Like-to-Have Qualifications:

- Health care business experience
- SaaS platform implementation experience
- Waterfall and Agile methodology experience
- Either Project Management, Agile, or Business Analysis certifications
- Familiarity with Workfront and Atlassian (Jira/Confluence) tools

Please email your resume to:
Mary Lohmann - Talent Manager
mary.lohmann@novu.com

NovuHealth is an Equal Opportunity Employer