



Scrum Master

Novu is a member engagement and behavior change technology and services company partnering with health plans to improve performance by driving high-value behaviors with targeted members. We combine behavioral analytics, data science, personalized communications and incentives to help health plans influence member actions with their most challenging members. Delivered in a more efficient and effective manner than traditional rewards programs, our solutions are designed to optimize a health plan's quality, risk and member engagement. Novu works with health care's most innovative leaders and delivers an empowering, influential and connected experience anywhere a member chooses to engage.

We're a growing, creative team on a mission to create educated, active and accountable consumers of the health care system. We have a diverse team of health care marketers, technologists, scientists and entrepreneurs devoted to solving real world health care problems. We're looking for driven, smart, creative and fun candidates who share our passion for optimizing the intersection of consumer engagement, technology and innovation.

Position Summary:

Novu is looking for a talented and passionate Scrum Master to join our team. The ideal candidate will have experience leading execution in a collaborative, Agile software development environment. This position reports directly to the Vice President of Product and will work closely with all stakeholders and Scrum teams across Product and Technology to ensure high velocity and high quality delivery, and identify and help resolve issues that emerge throughout the product development cycle. Please note that Novu is not a pure software development company and does not have a prototypical Agile model. We have a complex combination of software and software-enabled services that we deploy into challenging, dynamic markets.

Responsibilities:

- Influence and enable Product Owners, Product Analysts, Developers, QA, UX/UI, etc. to do their best work through frequent communication and problem solving, including Daily Scrum meetings, Grooming, Sprint Planning, Retrospectives, etc.
- Hold people accountable, provide feedback and be assertive constructively, especially as obstacles and issues emerge for Scrum teams or across the business

Qualifications:

- Must have been a Scrum Master previously for an extended period of time in an Agile product development environment, no exceptions.
- 5+ years of relevant professional experience
- In addition to direct experience as a Scrum Master, direct experience and fluency in other product development roles is highly encouraged
- Focused, detail oriented and able to keep track of multiple complex projects and teams simultaneously
- Able to seamlessly develop and maintain relationships with different types of stakeholders
- Excited by ambiguity, changing priorities and rapid iteration in a very fast-paced environment
- Self-motivated, emotionally intelligent leader who can advocate for others and inspire
- Excellent facilitator and communicator

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- Healthcare experience, or experience delivering consumer-facing software products in regulated industries, or experience with B2B2C models is encouraged but not required

How to apply:

Please email your resume to:

Mary Lohmann - Talent Manager

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Novu is an Equal Opportunity Employer

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